



# Annual Report to the Public **2020**

Reporting Period: 10/01/2019—09/30/2020

## About Us

Headquartered in Daphne, Alabama, CAA of South Alabama operates seven offices in Baldwin, Escambia, Clarke, Monroe, Conecuh, Marengo, and Wilcox Counties; operates two Head Start centers in Conecuh and Monroe Counties; and employs approximately 29 local individuals throughout our service area.



## Our Board of Directors

CAA of South Alabama is governed by a 24-member volunteer Board of Directors. In accord with federal regulations, this group represents the three sectors of our communities: **public** (often elected officials); **private** organizations (leaders from private industry ); and **low-income** (individuals who are income eligible for our programs and services or those who represent them). The **tri-partite** structure was designed to ensure that low-income people have a voice in removing barriers to their self-sufficiency.

### Public Representatives

- |                    |                     |
|--------------------|---------------------|
| ◆ James "Jeb" Ball | ◆ Rhondel Rhone     |
| ◆ Corey Morrow     | ◆ Alex Roberson     |
| ◆ John Moton       | ◆ William Taylor    |
| ◆ Karean Reynolds  | ◆ Leonard Millender |

### Private Representatives

- |                    |                      |
|--------------------|----------------------|
| ◆ Rev. Steve Dunn* | ◆ Mary Moncrease **  |
| ◆ Sandra Gray **   | ◆ Velniece Pugh      |
| ◆ Gerald Huff**    | ◆ Kelly Reynolds **  |
| ◆ Tawanna Jones    | ◆ Deann Servos*      |
| ◆ Lena White       | ◆ Suzanne Thornburg* |

### Low-Income Representatives

- |                 |                 |
|-----------------|-----------------|
| ◆ David Bishop  | ◆ Vicki Moore   |
| ◆ Lou Boykin    | ◆ Betty Queen   |
| ◆ Jesse King    | ◆ Bridget Rudat |
| ◆ Clifton Moore | ◆ Thomas Moore  |

*Note: \* ~ Resigned during FY 2020*

*\*\* ~ Seated during FY 2020*



## Helping People Help Themselves

Who did we serve?

- ◆ **4,542** families served consisting of
  - ◆ **7,930** individuals
- ◆ **2,925** (or 36.8%) were aged 55+
- ◆ **732** (or 9.23%) were aged 0—5 years
- ◆ **1,712** (or 21.6%) were aged 6—17 years
- ◆ **4,520** (or 99.5%) reported 1 or more sources of income, including:
  - ◆ Social Security ~ 10.4%
  - ◆ SSI ~ 26.2%
  - ◆ Employment ONLY ~ 1.33%
- ◆ **3,322** (or 60.5% of individuals 18+) have high school diplomas (including GED) or higher
- ◆ **1,342** (or 29.5%) were single parent families
- ◆ **157** (or 3.4%) were 2-parent families
- ◆ **2,830** (or 62.3%) were single person families
- ◆ **2,837** (or 62.4%) owned their home
- ◆ **1,680** (or 36.9%) rented their home

### Annual Income of Households Served

% of Households	% of Federal Poverty Level	Annual Income for 3 Person Household
73.29%	Up to 100%	Up to \$21,960
17.88%	101~125%	\$21,961—\$27,450
7.35%	126 ~ 150%	\$27,451—\$32,940
.99%	151 ~ 200	\$32,941—\$43,920



Our Core

## VALUES

### *Integrity*

We believe in honest listening, processing information accurately, and following through on our commitments.

### *Dignity*

We value the strengths and assets of all people and organizations with whom we partner while respecting the diversity within our communities.

### *Optimism*

We believe it is possible for our community residents and organizations to improve the quality of life for everyone.

### *Accountability*

We value holding ourselves and our customers accountable for life-changing outcomes.

*Supporting our Communities  
during **Emergencies***

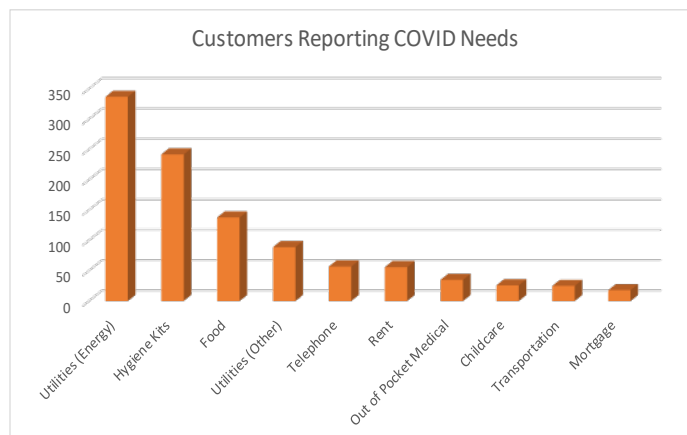
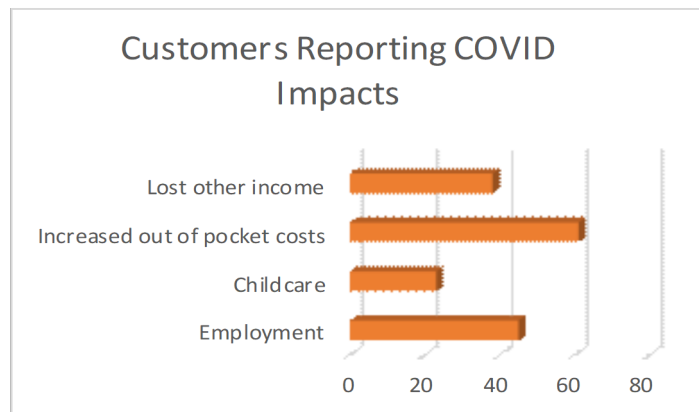
In March of 2020, the state of Alabama announced its first confirmed cases of COVID-19. That same month, Gov. Kay Ivey issued closure orders for schools and non-essential businesses. Because of those closures, CAASA was faced with new challenges in providing services to the community, and some shift in the needs of those receiving services.

**Alabama COVID statistics as of  
September 30, 2020**

Total Cases	154,701
Hospitalizations	17,182
Deaths	2,540



*COVID-19  
Customer **Impacts and Needs***



## Changing People's Lives

- ◆ **1,762** Individuals received Career Counseling Services
  - ◆ **26** were unemployed and obtained a job
  - ◆ **10** maintained employment for at least 90 days
  - ◆ **6** maintained employment for at least 180 days
- ◆ **2,728** Individuals received Financial Counseling
  - ◆ **197** Individuals received VITA services
- ◆ **221** Individuals received Eviction Counseling
  - ◆ **44** individuals avoided eviction
- ◆ **4,164** Individuals received Utility Payments (includes Emergency Utility Payments)
  - ◆ **27** received utility deposits
  - ◆ **2,062** received utility arrears payments
  - ◆ **234** received level billing assistance
  - ◆ **3,225** individuals avoided utility shut-off
  - ◆ **450** had energy services restored
  - ◆ **67** obtained utilities
- ◆ **5,703** had improved energy efficiency and/or energy burden reduction due to services provided
- ◆ **38** experienced improved health and safety due to improvements within their homes.
- ◆ **3,455** individuals achieved one or more outcomes

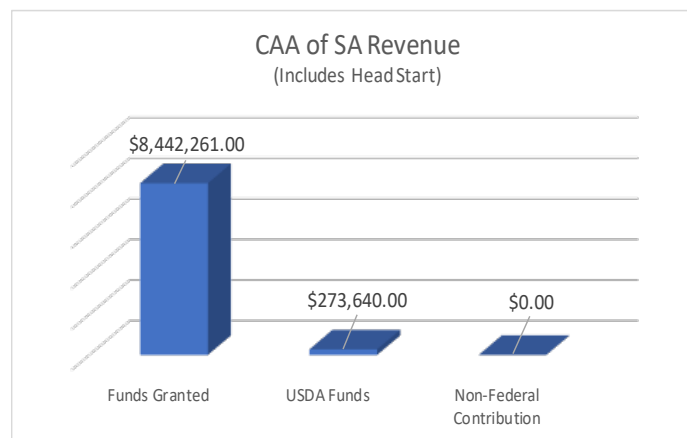


As of June 1, 2020, CAASA became the grantee for Early Head Start (EHS) and Head Start (PHS), funded to provide service to 108 infants, toddlers, preschool children, and their families in Conecuh and Monroe Counties. The funded enrollment accommodates 40 EHS and 68 PHS children and families.

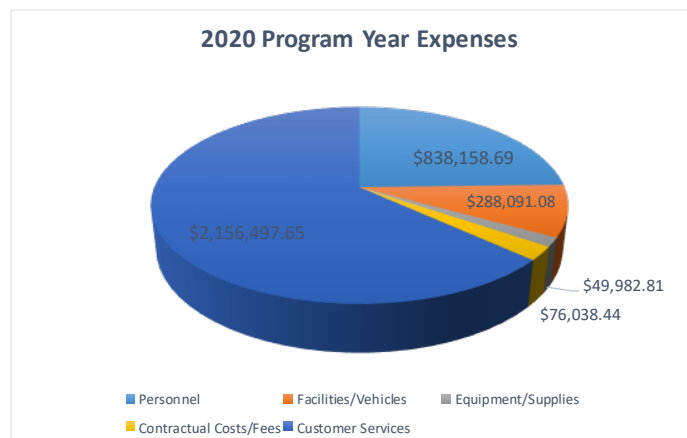
## Funding & Budgets

The following graphics show the sources of public and private revenue and the amount from each. Information contained on this page also explains the budget expenses for PY 2019-2020 and the proposed budget for PY 2020-2021

Revenue Source	Amount (Budget)	Expenses	YTD Total
CSBG 2019/2020	\$918,164.00	Salaries	\$632,877.06
General Fund 2019	\$22,941.00	Fringes	\$179,602.33
FDC 2019/2020	\$273,640.00	Supplies	\$15,588.97
LIHEAP 2019/2020	\$3,438,700.00	Travel	\$22,842.90
LIWAP 2020/2021	\$192,264.00	Rent	\$48,999.01
DOE 2020/2021	\$218,125.00	Utilities	\$154,551.73
EF&S	\$2,619.00	Maintenance	\$29,607.78
CSBG CARES	\$1,241,630.00	Insurance	\$54,932.56
Head Start	\$1,279,619.00	Contractual	\$26,354.44
Early Head Start	\$1,128,199.00	Staff Development	\$2,836.40
		Equipment	\$34,393.84
		Provider Food Cost	\$199,926.45
		Fees	\$49,684.00
		Customer Services	\$1,956,571.20

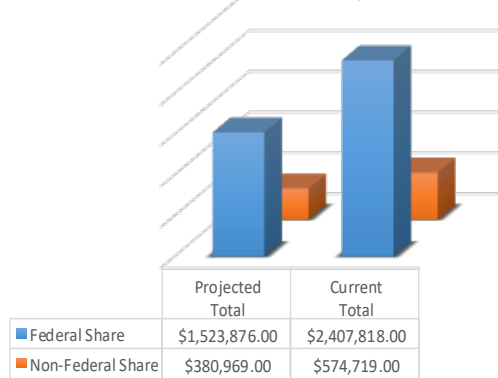


Due to COVID-19 related closures, the Head Start program was unable to serve children and families in PY 2019-2020. Because of this, CAASA did not have a Non-Federal Contribution for this program year. CAASA has requested a waiver for this amount, based on these circumstances.

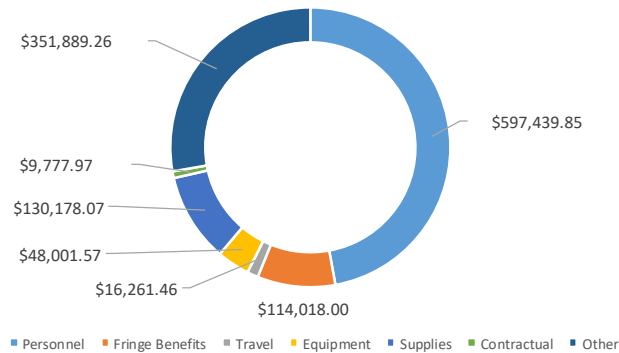


Please note that because CAA of SA's fiscal year end may differ from the program's year end, some information may not be included until the next program reporting period.

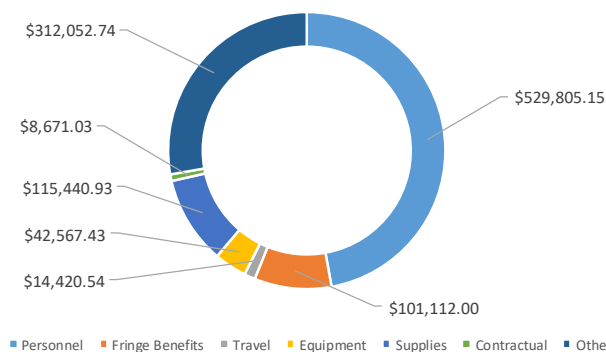
Head Start Revenue (Projected vs Current)



Head Start Expenses (Current)



Early Head Start Expenses (Current)



Due to COVID-19 related closures, CAASA has no PY 2019-2020 data to report on Head Start services or outcomes.

### Funding a Better Place to Live

CAA of SA's annual **Fiscal** audit (FY2020) disclosed no instances of noncompliance.

## *The Promise of Community Action...*

*Community Action changes people's lives,  
embodies the spirit of hope,  
improves communities, and  
makes America a better place to live.*

*We care about the entire community, and  
we are dedicated to  
helping people help themselves and each other.*



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